AISHWARYA KONDETI Lead Systems Engineer



EXPERIENCES

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Lead Systems Engineer

Symplicity Corporation - Since April 2021

- Set up and configure Wazuh as a Security Information and Event Management (SIEM) solution
- · Mentor interns and new hires through training and guidance
- Manage a team of 6 by delegating and coordinating tasks, handling training sessions for new team members
- Built Cloud-based infrastructure within the secure VPC (Virtual Private Cloud) within AWS
- Built a new infrastructure on Azure replicating all servers that were built on AWS in a new region
- Upgrade software, run kernel patches and errata patching, manage the disaster recovery process
- Maintain data integrity and access control by making use of the AWS application platform, effectively monitoring and using cost optimization strategies
- Manage and operate highly available and fault-tolerant cloud systems
- Understand the metrics and monitor the utilization of AWS resources on a full scale by making use of highly complex Amazon CloudWatch
- Provide support to other departments Development or Design during code deployment or help in troubleshooting accessrelated issues
- Implement/maintain appropriate backup and recovery strategies for various types of servers and clients
- Setup Shibboleth SAML SP for clients that require Single Sign-On and troubleshoot any issues. Implementing and controlling the flow of data, to and from the service provider

Systems Administrator II

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Symplicity Corporation - December 2018 to April 2021

- Built and maintained infrastructure on AWS environment and migrated existing services from physical data centers to AWS
- Maintained backup of the servers, data, and DB periodically. Restored data, system, or DB from AWS if required by the client or internally
- Ran vulnerability scans on servers and web applications using Nessus or Qualys and fixed the vulnerabilities on the servers
- Installed and configured software like apache, LDAP, and PHP and maintained services like mail and DKIM
- Created or disabled accounts for users on LDAP [Lightweight Directory Access Protocol]
- Monitored all systems proactively and make changes to the configurations whenever necessary to optimize performance and availability

Systems Administrator I

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Symplicity Corporation - March 2017 to December 2018

- Installed and configured software for various services and maintained them in a production environment.
- Worked on the ticket queue at the system administrator level and handled all types of issues.
- Configured and maintained the Zabbix monitoring server to immediately identify any issues or failures.
- Set up Phone extensions for internal employees and troubleshot issues.
- Kept technical documentation up to date on all the processes

Junior Systems Administrator

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Symplicity Corporation - June 2014 to March 2017

- Wrote scripts to perform tasks on the servers using scripting languages like Bash and Perl.
- Monitored all systems proactively and made changes to the configurations whenever necessary to optimize performance and availability.
- Implemented, configured, and maintained logging of all systems at the workplace.
- Installed a directory service in the developers' environment to allow them to test the code without affecting the production environment.

SKILLS

Cloud Computing	Amazon AWS, Microsoft Azure, Oracle Cloud Infrastrcuture	
Operating System	Windows PC & ServerMac OS	• Linux - Amazon Linux, Oracle Linux, Red Hat, Centos, Ubuntu
Scripting Languages	BashPython Basics	• Perl
AWS Services	 EC2 EFS S3 IAM Route 53 Certificate Manager Simple Notification Service 	EBSCloudwatchRDSVPCELBCost Explorer
Administration	DNSLDAPShibboleth SSOSFTPRSYSLOG	DHCPLAMP StackSSHSAMBAAWS CLI
Services/Tools	 MySQL Telegraf LXC VOIP Phone Setup FreeSWITCH Elasticsearch DKIM 	 Postfix Pydio Vulnerability Management using Qualys/Nessus Jailkit Wazuh



Master of Science in Networking and System Administration ROCHESTER INSTITUTE OF TECHNOLOGY, NY

Bachelor of Engineering in Electronics and Communication ANNA UNIVERSITY, INDIA



CERTIFICATIONS



AWS Certified Developer - Associate